### **MEETING MINUTES**

Project Name: IPRS **Doc. Version No: 1.0** Status: Final

IPRS Core Team Meeting **Meeting Name:** 

**Facilitator:** Eric Johnson, DMH

Sara Parks Scribe: 1/18/06 Date: Time: 10 - 11 a.m.

Hargrove, Conference Room D Location:

## **IPRS Core Team Attendees:**

Sharlene Bryant Others:

Cathy Bennett Linda Smith X Χ Cheryl McQueen X Jamie Herubin Shannon Johnson Sandy Flores Gary Imes X Sara Parks Joyce Sims Tim Sullivan X Jackie Kidder X Paul Carr Rick Debell Majorie Morris

Thelma Hayter Eric Johnson

### **Attendees:**

Χ

Х

Х

Х

Alamance-Caswell Χ

Onslow Albemarle OPC Х Catawba **Pathways** Х Centerpoint Pitt Χ

Crossroads Roanoke-Chowan Х Cumberland Rockingham

Х Durham Sand hills Center Х

Eastpointe SE Center Х Edgecombe-Nash SE Regional Х Х

Five - County MHA Smoky Mountain Х Х

Х Foothills Tideland Х Guilford Wake Х Х

Johnston Western Highlands Χ Х

Mecklenburg Wilson-Greene Х Х Neuse

New River

Attendees:									
Item No.	Topics	Review checkwrite from January 13 (cut-off date)							
1.	Division and EDS Review	<b>Upcoming checkwrites</b> (cut-off dates) – January 20, February 3, 10, 17							
		Tim Sullivan: Update Medicaid issues							
		BugCentral Status							
		Key CSRs							
		<b>Operations Support</b> : File Maintenance, Security, and Help Desk							
		Area Programs joining this week:							
2.	Area Programs	Roll call Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.							
		Review Checkwrite from January 13 <sup>th</sup> (cut-off date)							
		Upcoming checkwrite (cut-off-dates) - January $20^{th}$ , February $3^{rd}$ , $10^{th}$ , & $17^{th}$							
		Rates/Fee Schedules on the DMA Site?							
		New Service Definitions on DMG Public Web-Site under "What's New!"  • http://www.dhhs.state.nc.us/mhddsas/							
		• http://www.dhhs.state.nc.us/mhddsas/							
		Enhanced Services Training							
		• January 19 - Raleigh							
		Status of SPA (State Plan of Approval)							
		Reminder: After receiving new provider numbers from DMA, please send these numbers to the IPRS QA distribution list: <u>IPRS.QandA@ncmail.net</u>							
		IPRS Questions or Concerns							
		DMA Direct Provider Enrollment Questions – A. Floyd/ P. Horrell							
		MMIS Updates - Tim Sullivan & Shannon Johnson Medicaid Questions or Concerns							
		Updates to Roll Call? Any other area program questions/comments? DMH and/or EDS concluding remarks.							

Next Meeting: January 25, 2006

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

### ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

### Item No. Topics

- 1. **Review checkwrite from January 13 (cut-off date)** Great checkwrite, Voids will be replaced the 1<sup>st</sup> checkwrite in February. Will notify affected areas via an alert. Foothills have over 5,000 duplicate claims which were legitimate denials. Guilford had 1,100 duplicate claims.
- 2. Upcoming Checkwrites –January 20<sup>th</sup>, February 3<sup>rd</sup>, 10<sup>th</sup>, & 17th
- 3. **Update on SPA issues** According to Lisa Wainwright, we do not have to give a 60 day notice since they have known about this for nine months. It has not been decided when the crisis pop group will go in. Will try to get the overview document completed today and send out examples.
- 4. **Tim Sullivan & Shannon Johnson Update on Medicaid Issues –** Overall the seminars went well. There were a lot of concerns over the Phase II changes.
- 5. **Bug Central Status:** All bugs are currently in customer review.
- 6. **Key CSRs:**
- Operations Support File Maintenance, Security Fee schedule will be updated by January 20, 2006.

Al	ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)					
Item No.	Topics					
1.	<b>Roll Call</b> (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)					
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up wit on the issue.					
3.	Review Checkwrite – January 13th					
4.	Upcoming checkwrite - January 20 <sup>th</sup> , February 3 <sup>rd</sup> , 10 <sup>th</sup> , & 17th					
5.	Agenda items					
	Rates/Fee Schedules on the DMA Site? We still don't have an answer at this time.					
	New Service Definitions on DMG Public Web-Site under "What's New!"					
	• <a href="http://www.dhhs.state.nc.us/mhddsas/">http://www.dhhs.state.nc.us/mhddsas/</a>					
	This is just a reminder that they will go into effect March 20, 2006.					
	Q: Tom (Western Highlands) – Can you post those service codes that will be eliminated?  A: We are working on getting a new service array published. We met on 1/13/06 and will be meeting again early next week. ELT has to approve, and then we will send out to the Area					
	Directors. Q: Gina (Catawba) – Are the eliminated services going away March 20 <sup>th</sup> ? A: Yes					
	Enhanced Services Training  • January 19 – Raleigh – 9am – 1pm at the McKimmon Center					
	Status of SPA (State Plan of Approval)					

Reminder: After receiving new provider numbers from DMA, please send these numbers to the IPRS QA distribution list: <a href="mailto:IPRS.QandA@ncmail.net">IPRS.QandA@ncmail.net</a>

#### **IPRS Questions or Concerns:**

- Q: Jeanne (Onslow) What is the status on the rate request I sent in on January 6<sup>th</sup> on independent living?
- A: Send it to Rick Debell, Kent Woodson, and IPRS Q & A.
- Q: Kay (Eastpointe) Any idea why I am receiving denials for new injection code with a rate effective date of 1/1/06?
- A: Send examples to Rick Debell & Kent Woodson and cc: IPRS Q & A.
- Q: With regards to prior Approval for new service definitions, would the provider send the core number with OTR?
- A: Prior approval requirements still being discussed and nothing has been finalized.
- Q: Tom (Western Highlands) Is there a provision if direct enrolled providers are not endorsed because they haven't received their group number, which takes 4-6 weeks?
- A: Cutoff dates information will be sent to Area Directors. They will need the endorsement letter, the complete packet, and then send it to DMA.
- Q: April (South East Regional) Will the provisional licensed providers will be given a six month window?
- A: This is still being discussed.
- Q: I am receiving 79 denial code for T1017HI on CAP client. Any idea why?
- A: Send examples (ICN) to Q & A if you are having CAP billing issues.

### DMA Direct Provider Enrollment Questions - Angela Floyd and Pamela Horrell (absent)

## MMIS Updates Tim Sullivan & Shannon Johnson -

#### Medicaid Questions or Concerns -

- Q: Donna (Onslow) What is the status on limitation edits?
- 6. A: Shannon is still working on this.
- 7. Updates to Roll Call; Other Questions?

### DMH and/or EDS Concluding Remarks:

# **Action Items**

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI#						

# **Issue Items**